



DizTech
TRUSTED.

Our Purpose

Our Corporate Identity

We are a team of like-minded multi-industrial specialists in Enterprise Resource Planning (ERP) who came together to form a synergy that focuses on solving complex business challenges.

Our collective experience cuts across public and private sectors of over 20 years of senior management advisory solutions. This empowers and positions us to provide an exhaustive, qualitative approach to business advisory services.



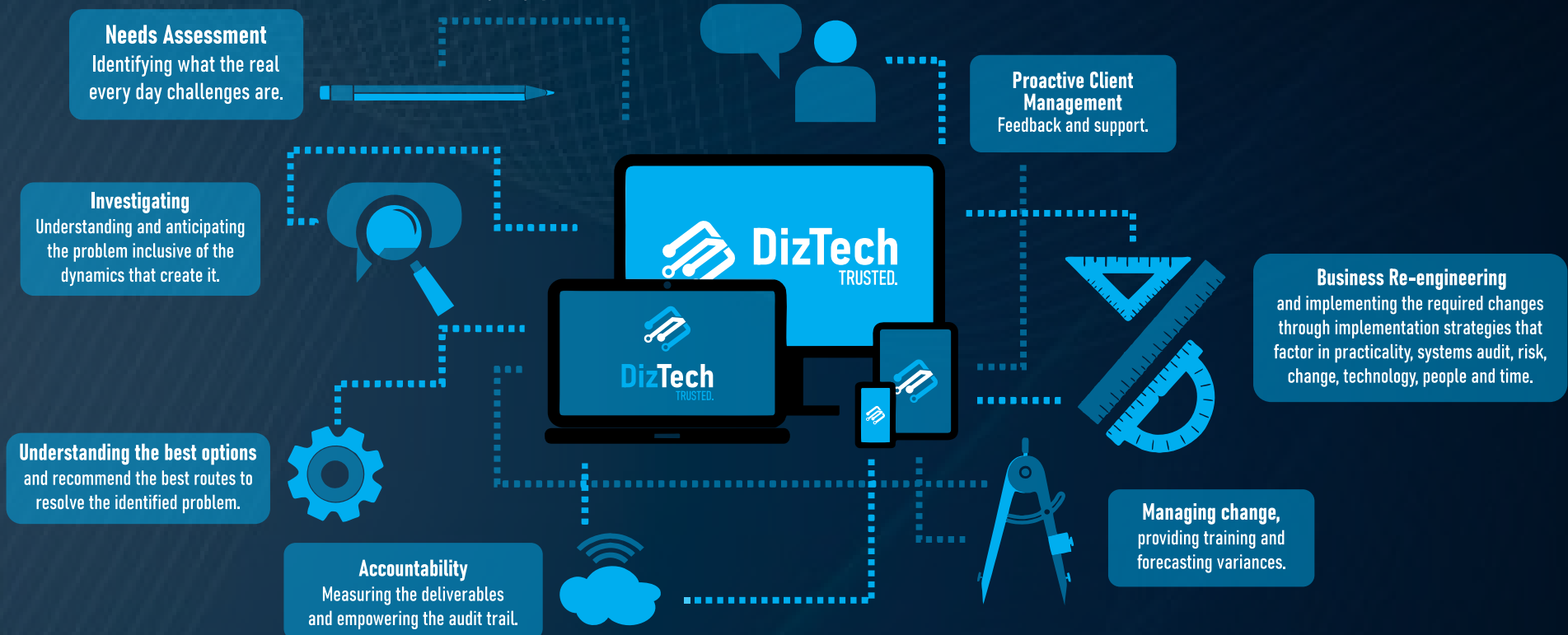
The Vision

Our vision is to be the trusted ERP consultants of first preference to organisations in Africa, who wish to maximise their return on investment in their enterprise information systems.

Our Value Proposition

We exist to help organisations perform at their absolute best. At personal level, we aim to help each team member within our client's staff complement strive for operational efficiency. This in turn creates a better work environment, with measurable financial success and a highly engaged workforce.

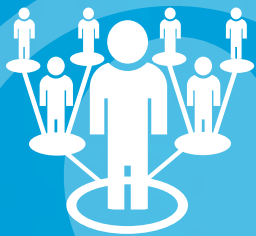
This creates our 'Happy Client' ecosystem empowered by the optimum use of SAP® software and other Enterprise Resource Planning Solutions. We achieve this through engineering an effective business solution mix that solves real everyday problems. We dedicate our resources into:



We aim to make any client we work with, a client for life! We value relationships and the cascading business value they bring; as such we proactively invest in protecting the interest of our stakeholders and devising strategies of buy-in at all corporate levels.

The People

Leadership Team



**Haven
Chikumbu**

Managing Director

MBA (University of Zimbabwe)
BACC Hons (UZ)
SAP® FICO Certified Consultant
Member of the Zimbabwe Institute
of Public Accountants
The Public Accountants and
Auditors Board



Experience and Qualifications

He is an experienced business consultant with deep experience in business systems, process re-engineering, SAP® software implementation and quality assurance spanning more than 30 years.

“Passionate about using technology to transform business operations.”



Haven has over 20 years of SAP® project leadership gained over many large Information systems projects in Kenya, Zambia, South Africa, Zimbabwe, Nigeria and Namibia.

His industry experience includes:

Oil and Gas, Agro-Processing, Government, Mining, Insurance, Banking and Manufacturing.



Consultant and Roles



Paul Muchenje

Associate Director
Technology

MBA (UZ); Bsc. Hons. in Electrical Engineering (UZ); Executive Development (UZ); SAP® Governance, Risk and Compliance (GRC) Basis and Security; Microsoft Certified System Engineer, COBIT 4.1 and Novel Certified Engineer.



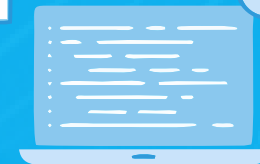
Experience and Qualifications

Paul has over 10 years of SAP® Software implementation experience in Zimbabwe, Mozambique, Zambia, Namibia and Nigeria. He has worked on many SAP and Non SAP® projects that include National Railways of Zimbabwe, Government of Zimbabwe, CTRG Mozambique, ZRA Zambia, Grain Marketing Board, Bauchi State Government, Nigeria,

Banc ABC (Zimbabwe, South Africa, Botswana, Mozambique) and has implemented Business Continuity Management at GIPF – Namibia, Petrolmoc in Mozambique, BCM training for ZIMRA, amongst many others.

He has wide experience in the following tools: SAP® Netweaver, COBIT 4.1, Microsoft Tomahawk, Intruder pro, NGREP, Blade, IXIA, Ethereal, Netcat, SAINT, ISS IDS/IPS, Firewall, Checkpoint, Juniper SSG/ISGs, NetForensic, Sniffer, Packeteer, and Netscreen

Paul is responsible for supporting all our SAP projects, ensuring the correct specifications and hardware sizing, security, etc. are taken care off.



Consultant and Roles



Caroline Jambwa

Associate Director
Business Intelligence

Masters in international project management (Barcelona Business School) Postgraduate Diploma Knowledge and Information Systems Management (Stellenbosch University) Honours Bachelor of Business Management and Information Technology (Catholic University) SAP® Web Intelligence SAP® BW4HANA, PM



Experience and Qualifications

Caroline leads the business intelligence team. She is a highly skilled International Consultant with over 12 years of experience in SAP BW/BW 4 HANA, HANA, Business Objects and Data Services.

She has worked on numerous end-to-end projects in Business Intelligence System Implementation, Support, Training, and Administration across various countries including:

Zimbabwe, Malawi, South Africa, United Kingdom, and Ivory Coast.

She is highly experienced in creating and managing project plans, tracking task status, conducting testing, cut over, and providing post-go-live support.

Throughout her career, Caroline has demonstrated a proven track record of successfully implementing, administering and supporting SAP BI/BW/BOBJ/BODS solutions for a diverse range of clients across various industries in the public and private sector.



Consultant and Roles



Norman Ganduri

Operations and
OCM Director

Master of Business Administration
(University of South Wales);
BSc. Hons in Economics (UZ)



Experience and Qualifications

Norman has over 25 years industry experience of which 14 years are in consulting.

He has worked on projects in Zimbabwe, Zambia, Malawi, and Eritrea.

He led a number of Organisational Change Management initiatives including on Workday implementation, contact centre setup, digital transformation and organisational restructuring.

Norman coordinates the team in all operational areas of across all service offerings, ensuring product development and on-boarding, resourcing, and delivery. He is also responsible for change management coordination during project implementation.

He also served in Project Management, Performance Improvement, Organisational Development, Corporate Governance reviews, Business Process Re-engineering, Training and Quality Assurance.

His wealth of experience spreads across private and public sector, manufacturing and distribution, Banking and Insurance.



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Experience and Qualifications

Consultant and Roles



Maxlaw Ali

SAP® Services Director

Master of Business Administration (UZ);
Bachelor of Business Studies (UZ);
SAP® FICO Certified Consultant.

Maxlaw has 12 years of SAP® Software Implementation Consultancy with extensive experience in SAP® Financials and Controlling (FICO), Funds Management (FM), Business Process Integration (TERP10) and Project Systems (PS) as well as being a SAP® Academy trainer.

He has worked on full cycle implementations in both public and private sectors in Zimbabwe on large information system projects in South Africa, Kenya, Zambia, Ethiopia and Mozambique.

Maxlaw leads the



SAP® Software Implementation Team and is responsible for leading and ensuring successful systems delivery.



Experience and Qualifications

Consultant and Roles



Tatenda Chikumbu

Big Data Director

Msc. in Business Intelligence and Analytics (University of Law, UK); BA in Tourism and Management (Edith Cowan University, Western Australia); SAP® FICO Certified Consultant, Change Management Diploma (Alison Academy,) SQL Database Certification.

Tatenda has 6 years of consulting experience gained in the areas of SAP® support, training and change management in Zimbabwe and the United Arab Emirates.

She has served in the World Bank, Government of Zimbabwe (various Ministries on the e-government Program) Grant Thornton and Tetralink & Associates.

Tatenda is a specialist in the use of bespoke enterprise tools:

Microsoft Office, SAP, Tableau, Office 365, SAS and Power BI among others.

Tatenda is responsible for the Data Management and administrative processes of all:



system implementations or stand-alone data cleaning initiatives.



Consultant and Roles



Anesu Kubarara

Customer Engagement Executive

Applied Marketing (Chartered Institute of Marketing - Level 4, UK); Integrated Communications (Chartered Institute of Marketing - Level 4, UK); Diploma in Computing Studies (NCC, UK) and National Foundation Certificate in Computer Science (HEXCO)



Experience and Qualifications

Anesu has over 12 years of consulting experience across multiple industries in high level customer engagement, systems implementation and support.

He has worked in Zimbabwe, Zambia and the SADC region. He has served in on-site software support, remote help desk support, key client management, corporate branding, user training, corporate training, key-note speaking, customer experience management, stakeholder engagement management and corporate team building.

He started his journey at Belina Payroll where he worked for 6 years. He currently holds other directorships in Vandudzo and Marinade business entities.



Strategic Partnerships



We have aligned with industry specialists and believe that no man is an island. We have a network of regional partners and service providers that we collaborate with and can recommend when the need arises.

The Brand

Brand Evolution

Founded in the early 2000's as **Design Technology** we began our journey as a regional management consulting house, specialising in the delivery of contextual organisational transformation solutions and general business systems solutions for both private and public sectors.

Our business philosophy revolves around our '3 pillars' which are:
People, Systems and Technology.

As the years went by, our brand and value offering has evolved into the mature, reputable brand that is **trusted** by its clients and respected by its peers.

We have recently re-branded from **Design Technology**, to



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This transition has been inspired by our adaptive strategy to harness new opportunities and forge new partnerships that enhance our overall value offering.

We are excited to share our capabilities to help clients solve business problems through harnessing our extensive business experience and knowledge in deploying an appropriate mix of people, processes and technology.

Our Ethos

Our culture is inspired by key elements of humanity, mixed with the advantages of effectively deployed innovative technology.

Trust

We have built our corporate reputation, goodwill and our relationships on credibility.

Integrity and Diligence

We believe in transparency. All our mandates and contractual obligations are well articulated, measurable and documented in an open, fair and honest manner.

Continuous Improvement

Our business culture aligns with the Japanese philosophy of Kaizen. To this end, we are constantly learning, adapting to new and practical innovation of doing business, peer reviews and also keeping an eye out for modern business trends in technology, thought leadership and systems on the global market.

Relationships

We aim to create life-long mutually beneficial relationships with our clients and partners.

Our Operational Footprint

DizTech has carved a niche for itself in Africa as premium service providers of ERP solutions.

In 2004, we won the **SAP® Business Development Partner Award - Africa Region.**

We have successfully empowered clients ranging from but not limited to the following industries:

- Central and Local Government
- Mining, Oil and Gas
- Insurance and Banking
- Manufacturing
- Transport and Logistics
- Tertiary Institutions
- Non Governmental Organisations
- Specialist Task forces

Our geographical footprint has seen us being trusted to provide our services in Zimbabwe, Zambia, Mozambique Malawi, South Africa, Namibia, Uganda, Kenya, Ivory Coast and Nigeria.



Our Value Offering

Diagnostics

We carry out an in-depth needs analysis that encompasses our main pillars i.e. **People, Systems and Technology**. We derive the root causes of recurring challenges, bottlenecks and service delivery gaps. Our gap analysis findings are then used in crafting a 'case by case' solution and advising on the best practice. Our team helps our clients to get the best possible value by analysing modern trends and matching them with the practical in-house business context and current technological investment.

SAP® Software and Other Enterprise Resource Systems Implementation

We are proud to be a member of the **SAP® Partner Edge Open Ecosystem**.

We provide a wide range of **SAP® Services** that include **SAP® ERP Implementation**, customised training, implementation quality assurance, migration from **SAP® ECC** to **SAP® S/4HANA**, Business Intelligence and Analytics.

Project Management and Quality Assurance

We offer IT Product Management and quality assurance services to help our clients mitigate the risk of expensive project failures or projects that fail to deliver on time, scope, quality and budget. We utilise and support different project methodologies including **SAP® Activate, Accelerated SAP®**, Project Management Body of Knowledge (PMBOK) and Business Analysis Body of Knowledge Projects in Controlled Environment (PRINCE2) and AGILE to ensure projects are implemented with ethical governance, delivered to specifications, agreed scope, timelines and budget. In Quality Assurance, we help our clients ensure that implementations have to 'pass quality' gates that are designed to keep the project on track on key parameters.

Change Management

Inadequate Organisation change management has been sighted as the single largest cause of failed IT Project implementations. We help customers mitigate this risk by providing our extensive expertise to ensure all IT project stakeholders are supported to ensure buy-in that drives user acceptance and adoption of the implemented system. We help engineer in-house buy-in programs that help address the transitional gaps, risk-averse limitations and helps mitigate fear of change within the workforce to create maximum buy-in. We help our clients conduct change-readiness assessments, training needs analysis, communications planning and execution.

We support organisations in managing change during systems implementation and assess system impact on the organisational pillars being people, culture and technology.

Business Intelligence Deployment and Data Analytics

We help organisations identify and define key performance metrics for their industry which they periodically track we develop reports and dashboards that support data-driven decision making.

System Optimisation and Data Management Support

1. Business Processes

We help clients to ensure that underlying business processes are reviewed and if necessary re-engineered to ensure that IT systems automate best practice processes.

2. Implemented Technology and its environment

We help to assess the capacity and capability of the installed technology versus the processing, reporting and storage needs of the information managed in the enterprise. Our services include data archiving and technology optimisation

Customized End User Training

We offer customised end user training that includes SAP® and Enterprise Resource Planning (ERP) systems. We develop training material, training strategies and implement onsite focus group training programs.

Brands that have trusted us over the years



Contact Us



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